Managed

## **Cloud Access**

# **Security Broker (CASB)**

Protects against the unique challenges of a cloud environment.

A Cloud Access Security Broker (CASB) is a security tool that acts as a gatekeeper between users and cloud services like Microsoft 365, Google Workspace, and Salesforce to enforce security policies. With this managed service, our team of experts will monitor cloud usage, protect your data, detect threats, swiftly respond to security incidents, and ensure compliance. Feel confident as you leverage the capabilities of cloud technology, knowing that your data is protected.

## Services You Gain

#### **Configuration & Optimization**

Security experts will configure and optimize security policies within Microsoft Defender for Cloud to align precisely with your organization's security objectives and industry compliance standards.

#### **Ongoing Monitoring & Analysis**

Continuous monitoring and analysis of your cloud environment enables the detection of suspicious or unauthorized activities and effective management of security alerts.

#### **Incident Response & Remediation**

Swift incident response, investigating the root cause, and implementing remediation actions as needed, such as quarantining an infected machine or blocking suspicious network traffic.

#### **Common Apps Supported**

Asana, Atiassian, AWS, Azure, Box, Citrix ShareFile, DocuSign, Dropbox, Egnyte, GitHub, GCP, Google Workspace, Microsoft 365, Miro, NetDocuments, Okta, OneLogin, Salesforce, Service Now, Slack, Smartsheet, Webex, Workday, Workplace (Preview), Zendesk, Zoom



# The Ascend Defend **Advantage**

## **Powered by Microsoft**

#### **Tailored Protection**

As a Microsoft Solutions Security Partner, Ascend seamlessly incorporates premier solutions such as Microsoft Defender and Azure Sentinel into your IT infrastructure. Leveraging our expertise within the Microsoft ecosystem, our team configures and optimizes these solutions to fit your specific environment and security needs.

#### **Microsoft-Certified Specialists**

Ascend operates two U.S.-based Security Operation Centers (SOC) providing 24/7 monitoring and support. Our talented SOC team is backed by multiple prestigious Microsoft certifications, including Security Operations Analyst, Identity and Access Administrators, and Microsoft 365 Security Administration, among others. A high level of expertise ensures excellent service, as reflected in our glowing client testimonials.

#### **Expedited Priority Support**

Our exclusive partnership with Microsoft support automatically ensures expedited issue resolution with preferred status. This means your tickets are handled with priority, starting at Level 2 (or Level 3 with justification), and providing comprehensive case management, escalation, and technical consultations for complex cases.



