

# SECURITY AWARENESS TRAINING MODULES

## KEVIN MITNICK SECURITY AWARENESS TRAINING

*Included in Training Access Level I*

### Kevin Mitnick Security Awareness Training

*45 minutes*

This fully interactive module takes you on a tour of the threat landscape and shows you the most common ways bad guys try to trick you. Three real-world scenarios show you strategies and techniques hackers use to take control of your computer system. Kevin Mitnick then takes you behind the scenes to see how the bad guys do what they do. You'll learn about the seven areas of an email that can contain red flags that alert you to a possible attack. The Danger Zone exercise will let you apply what you've learned when you help Jake Saunders, a typical computer user, steer clear of six real-world social engineering attacks.

### Kevin Mitnick Security Awareness Training

*15 minutes*

This module is a condensed version of the full 45-minute training, often assigned to management. It covers the mechanisms of spam, phishing, spear phishing, spoofing, malware hidden in files, and advanced persistent threats (APTs). This module is available in 26 language versions.

# SECURITY AWARENESS TRAINING MODULES

*Included in Training Access Level II*

## Security Awareness Training Course

This fully interactive module takes you on a tour of the threat landscape and shows you the most common ways bad guys try to trick you. Three real-world scenarios show you strategies and techniques hackers use to take control of your computer system. You'll learn about the seven areas of an email that can contain red flags that alert you to a possible attack. The Danger Zone exercise will let you apply what you've learned when you help Jake Saunders, a typical computer user, steer clear of six real-world social engineering attacks.

## Basics of Credit Card Security

This 20-minute module covers the basics of credit card security. It is meant for all employees in any organization who handle credit cards in any form, whether taking orders on the phone, swipe cards on terminals or through devices connected to smart phones. It teaches employees to handle credit card information securely to prevent data breaches. Different types of cards are covered, which specific elements the hackers are after, and explains how malware like keyloggers, password crackers, and spyware can endanger credit card information. Employees are taught the rules for paper copies of credit card data, and things to remember during data entry, including things NOT to do like sending credit card information through email and text and more. A quiz ends off this module.

## CEO Fraud

In this engaging and interactive module, you will learn how to defend yourself against what the FBI calls business email compromise and what is commonly known as CEO fraud. You will also learn how and why these attacks occur as well as how to protect your organization from this serious threat and then apply this knowledge in a short exercise.

## Common Threats Part 1 & 2

In these modules you'll learn about strategies and techniques hackers use to trick people just like you. We introduce you to Miranda and Kyle as they each deal with three real-world-based scenarios that show you how these common threats can take place. At the end of each scenario, Kevin Mitnick will take you behind the scenes and reveal exactly how each type of hack is accomplished.

## Creating Strong Passwords

In this interactive course you will learn about the important rules for creating strong passwords, you'll test a password to see how strong it is, and learn about the latest trend in password security, the passphrase, and how to create one.

## GDPR

This interactive module provides an overview the General Data Protection Regulation. The goal of this module is to familiarize you with the General Data Protection Regulation, also known as the GDPR; what it means to your organization; and what it means to your job function. There are ungraded knowledge checks along the way to help you retain information for real-life scenarios, followed by a graded quiz at the end.

## Handling Sensitive Information

This 15-minute module of the Kevin Mitnick Security Awareness Training series specializes in making sure your employees understand the importance of safely handling sensitive information, like Personally Identifiable Information (PII), Protected Health Information (PHI), Credit Card data (PCI DSS), Controlled Unlimited Information (CUI), including your organization's proprietary information and are able to apply this knowledge in their day-to-day job for compliance with regulations. A version for Canada is also available.

## Mobile Device Security

This 15-minute module specializes in making sure your employees understand the importance of Mobile Device Security. They will learn the risks of their exposure to mobile security threats so they are able to apply this knowledge in their day-to-day job.

## PCI Compliance Simplified

This 15-minute module uses real examples of credit card fraud, and how to protect your organization against this by being PCI compliant. This course is for anyone that's responsible for handling credit cards in your organization and qualifies as Security Awareness Training. Especially owners, the CFO or Controller, managers and IT people in charge of credit card processing should take this course. The training covers topics like Merchant levels, Merchant types, Self Assessment Questionnaires, new changes in the industry,

# SECURITY AWARENESS TRAINING MODULES *CONT.*

chip cards, TIP Program, Qualified Integrated Resellers and the key security requirements for any organization.

## Ransomware

This fun and engaging course will show you what ransomware is, how it works, and how to steer clear of potential threats. You'll meet Sergeant Vasquez, head of the cyber security task force as he takes you through a line-up of the top attack vectors that bad guys use to hold your computer systems hostage until you pay the ransom.

## Ransomware For Hospitals

Hospitals are currently targeted by cyber criminals, penetrating their networks and locking patient files with crypto-ransomware so that no data is accessible for any hospital worker. This short (7-minute) module gives anyone working in a hospital the basics of ransomware, email security and Red Flags they need to watch out for to help prevent very expensive attacks like this.

## Safe Web Browsing

This 10-minute module takes employees through the basics of safe web browsing. They will learn how to avoid common dangers and the "do's and don'ts" of safe web browsing. This module is set up to be fully interactive and could be presented as a quiz to take and "see how much you know."

## Social Engineering Red Flags

This interactive module shows you the seven areas of an email to pay attention to if you don't want to be hacked. Once you know where to look, it shows seven real-life examples, and you'll be asked to spot the red flags in each.

## The Danger Zone

In this 10-minute module, you will learn to spot real-world social engineering attacks by helping to guide Jake Saunders, a typical computer user, through six potential social engineering attacks. Jake needs to make the right decisions or suffer the consequences.

## Your Role, Internet Security and You

Today's threats are sleek, sophisticated, and very slippery. They can slide right through your organization's antivirus software and spam filters and go straight to your inbox. This is a high quality, 9-minute course takes you on a tour of the threat landscape and shows you some of the common ways the bad guys try to trick you.

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# FINANCIAL INSTITUTION TRAINING MODULES

*Included in Training Access Level II*

## Financial Institution Physical Security

This 20-minute module covers the protection of your employees, your customers and their funds, the premises, any security devices, computers, and networks, from physical circumstances and events that could cause serious losses or damage. This includes protection from robbery, kidnap/extortion, bomb threat, fire, natural disasters, burglary, and nuclear emergencies.

## GLBA Security Awareness Training

In this module, employees of financial institutions are stepped through the concepts of "Non-Public Personal Information", or NPPI, best practices for protecting customers' personal information, the employee's role in ensuring protection of NPPI, what is social engineering and how not to get tricked, how to protect against unauthorized access and misuse of protected information, and how to provide notice of an incident that may compromise customer information security.

# TRAINING MICRO-MODULES

*Included in Training Access Level II*

## Executive Series Micro-Modules

Includes: CEO Fraud, Decision-Maker Email Threats, Mobile Device Security, Ransomware and Bitcoin, Remote and Travel WiFi Dangers, Safe Web Browsing With Corporate Devices, Secure Destruction of Sensitive Information, Securely Working From Home, Social Engineering the Executive, and Social Media Precautions for Executives.

## Captain Awareness Series

Includes: Be a Human Firewall, Conquer Internet Safety for Kids, Securing Your Mobile Devices, Triumph over the Reuse of Passwords, Understanding GDPR, Securely Working from Home, Be Vigilant with USB Drives, Outwit Dumpster Divers, Travel Securely, Handling Printouts, Understanding Data Breaches, Safeguard Social Media, Protect Your Web Browser, Guardians of Sensitive Information, Vanquish Malicious Attachments, Outwit Social Engineering, and more.

## Credit Card Security (Parts 1 & 2)

The first 5-minute micro-module covers why it's so important to protect credit card information; what hackers are after, how employees are a key factor in keeping credit card information secure; and how malware can be used to capture this information. Next, learn the rules for safely storing (and sharing) credit card information.

## Danger Zone Exercise Micro-module

This 5-minute micro-module is an interactive course all about phishing. There are four scenarios where the learner is asked to spot the potential threat. Each scenario provides valuable feedback based on the learner's responses. There are two versions of this course, one with sound and one without.

## Don't Be Dave

This 90 second video shows two of the worst things you can do with your password.

## Email Spoofing

This 5-minute micro-module covers the very important topic of email spoofing. It defines social engineering and shows how hackers can infiltrate an organization and create spoofed emails that trick unsuspecting employees. It also covers a real-life example of just how dangerous email spoofing can be.

## Handling Sensitive Information Securely (Parts 1 & 2)

These 5-minute micro-modules cover the basics of safely handling sensitive information and goes into Personally Identifiable Information (PII) and Protected Health Information (PHI).

## Ransomware

This powerful 5-minute micro-module takes an employee through the basics of ransomware, the different methods used to infect a machine, and how hackers trick unsuspecting users into downloading infected files.

## Safe Web Browsing

This 5-minute micro-module takes employees through the basics of safe web browsing. Participants will learn how to avoid common dangers and discover the "dos and don'ts" of safe web browsing.

## Social Engineering

This 5-minute micro-module defines social engineering and describes what criminals are after. It covers the three main areas of attack: digital attacks, in-person attacks, and phone attacks.

## Social Media Best Practices

This 5-minute micro-module provides a brief overview of best practices that businesses and employees can implement to prevent attacks and protect sensitive information from social media hackers.

## Strong Passwords

This 5-minute micro-module covers the rules of how to create and use strong passwords in both an office environment and at home. Employees learn the 10 important rules for safer passwords, minimum password length, and how to remember long passwords.

## USB Attack

This 5-minute micro-module covers the risks of picking up a USB stick and plugging it into a workstation.

# SECURITY AWARENESS CONTENT LIBRARY

*Included in Training Access Level III*

## Cybersecurity Awareness Interactive Training Modules

|   |  |
|---|--|
| Active Shooter & Physical Incident Response   | Phishing Andrew's Inbox                                    |
| Call Center & Help Desk Awareness             | Phishing Awareness   |
| Computer Security & Data Protection           | Phishing Fundamentals                                      |
| Cross Border Data Protection                  | Privacy Basics   |
| Data Classification                           | Ransomware   |
| Developing an Incident Response Plan          | Secure Online Behavior                                     |
| Empowering Your Employees for Better Security | Security Awareness Fundamentals                            |
| Executive Awareness Leadership                | Security Triads  |
| How to be a Human Firewall                    | Social Engineering   |
| Identification & User Authentication          | Social Engineering & Phishing for Executives               |
| Identity Theft and Data Breaches              | Social Engineering Basics                                  |
| Insider Threats for Executives and Managers   | The Top 10 Security Awareness Fundamentals Test Out        |
| Malware                                       | Top 10 Security Awareness Fundamentals for New Hires       |
| Mobile Security Basics                        | Understanding and Mitigating Security Risks for Executives |
| Non-technical Security Basics                 | Understanding and Protecting PII                           |
| OWASP Top 10                                  | Workforce Safety & Security Awareness                      |
| PCI DSS Retail Store Experience               | Workplace Violence and Safety                              |
| Password Basics                               |  |

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## Cybersecurity Awareness Compliance Modules

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|--|-----------------------------|
| FERC/NERC for End Users                    | HIPAA (Healthcare)          |
| FERC/NERC for Managers and Executives      | PCI-DSS (Retail Compliance) |
| FERPA (Education)                          | Sarbanes-Oxley (Accounting) |
| FFIEC (Financial Compliance)GLBA (Finance) |                             |

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## Cybersecurity Awareness Newsletters and Security Docs

|   |   |
|---|---|
| 13 Habits of Savvy SM Users                 | Click With Care                             |
| 5 Examples of Social Engineering            | Confidentiality                             |
| 5 Steps to Prevent ID Theft                 | Cross Border Data Protection Overview       |
| 5 Steps to Prevent ID Theft                 | DIY Home Internet Security Policy           |
| 5 Traits of a Security Aware Employee       | Data Breaches and You                       |
| 7 Tips for Travelers                        | Data Classification at Home                 |
| A Real Life Spear Phishing Attack           | Data Classification at Work                 |
| Access Controls                             | EU GDPR: The Basics                         |
| Advanced Persistent Threats                 | Field Guide to Phishing Emails              |
| Are Your Things Part of a Botnet?           | Following Policy and Reporting Incidents    |
| Back to School Security Checklist           | Forms of Social Engineering                 |
| Bad Passwords                               | Hey! That's my pie! Oops, I mean PII        |
| Bank Secrecy Act                            | How VPNs Work                               |
| Being a Human Firewall in All Three Domains | How to Identify a Social Engineering Attack |
| China's Cybersecurity Law                   | In Case of Emergency                        |

## Cybersecurity Awareness Newsletters and Security Docs Cont.

Incident Response in Action  
Incident Response in All Three Domains  
Integrity  
IoT Gone Rogue  
Keeping Kids Safe on Social Media + 10 Tips for Parents  
LinkedIn Scams & It's a Spammer's World  
Malware on the go!  
Non-technical Security in ALL THREE DOMAINS  
PHI stands for Protected Health Information  
PII: To Prominent Constant of Information Security  
Passphrases: The Smart Alternative  
Phishing In Action  
Privacy vs. Security  
Proven Password Policies  
Ransomware Security One Sheet  
Redefining What it Means to be a Human Firewall  
Regulations Near and Far  
Respecting Privileged Access  
Securing Mobile Devices  
Securing Smart Devices  
Security Incidents and Where to Report Them  
Shipsshape SM Behavior  
Simple Steps to Online Safety  
Smishing: Phishing Gone Mobile  
Spam Emails vs Phishing Emails  
The CIA Triad: Security to the Power of Three  
The Cloud Is Not Yours  
The Domains Triad: Mind, Body, and Soul  
The Future of Identification and Authentication  
The Horrors of Malware  
The Importance of Data Classification  
The Internet of Things and the Concerns of Convenience  
The Journey to Being Anonymous on the Internet  
The Many Lives Triad  
The Many Lives of PII  
The Physical Side of Security Awareness  
The Rule of Three  
The Three Domains of Social Engineering  
The Three Lives of Incident Response  
The Underground Marketplace and Common Cyber Attacks  
Tis the Season..... for Scams  
Top 10 Security Practices for Work  
Top 10 Ways to Stay Safe at Home  
Top 10 Ways to Stay Secure on the Go  
Understanding BEC  
Understanding Compliance Standards  
Understanding Insider Threats  
Understanding Insider Threats & Offboarding  
Understanding the Attackers  
Whale and Spear Phishing  
What is A Human Firewall?  
What is NIST Cybersecurity Framework?  
What is Privacy Shield?  
What's the WiFi Password?  
Where Do You Hide Your Passwords?  
Where in the World is Ransomware  
Where's the Remote  
Who are Cybercriminals  
Why Does Compliance Matter  
You Need a PW Manager

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## Cybersecurity Awareness Videos (2-5 mins)

10 ways to avoid phishing scams  
10 ways to keep PII private  
10 ways to stay safe on social media  
A Day of Bad Passwords  
Backup  
Being a Human Firewall  
Beyond Phishing  
Catching Malware  
Cyber Crime Starts with You  
Dangers of USBs  
Data Breach Overview  
Data Breaches and You  
Data Classification Overview  
Data Loss and Insiders  
Definition of Social Engineering  
Dumpster Diving  
Email Spoofing  
Executives Mitigating Insider Threats  
Hide your passwords  
Human Firewall and Data Classification  
Incident Response 101  
Introduction to Ransomware  
Introduction to the cloud  
Low-Tech Hacks to Steal Your ID  
Mouse Overs  
Non-Technical Security Skills  
Non-Technical and Physical security tips and tricks  
PII and Compliance  
Phishing Contest Winner  
Phishing From Facebook  
Phishing From Netflix  
Phishing From Your Ban  
Phishing in Action  
Physical Security Threats

## Cybersecurity Awareness Videos (2-5 mins) *Cont.*

Pretexting: (Fake Fraud Protection)  
Pretexting: (Fake Help Desk)  
Pretexting: Fake Employee to Help Desk  
Pretexting: Fake Executive to I.T.  
Pretexting: From Fake Credit Card Company  
Pretexting: From Fake I.T.  
Privacy Vs. Security  
Protecting Data  
Road Warriors  
Safe Surfing 1 - HTTP vs HTTPS & Online Authentication  
Security Myths Busted  
Social Media  
Social Media Data Mining  
Social Networking Do's and Don'ts  
The CIA Triad

The Domains Triad  
The Human Firewall's Top Concerns in All Three Domains  
The Many Lives Triad  
The Many Lives of PII  
Understanding Encryption  
Welcome to Security Awareness Training  
Welcome to Security Awareness Training - Animated  
What Are APTs  
What Does a Social Engineer Look Like?  
What is I.D. Theft  
What is PII?  
Why Executives Need Awareness Training  
Why Security Awareness?  
Workplace Physical Awareness  
Your Security Awareness Journey

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## Cybersecurity Awareness Games

End of the Day Security Challenge  
Human Firewall Big Business  
Human Firewall Trivia  
Human Firewall World Race  
Password Big Business Game  
Password World Race Game  
Phishing Awareness Big Business  
Phishing Awareness Trivia  
Phishing Awareness World Race

Security Awareness World Race  
Security Awareness Big Business  
Security Awareness Card Stack  
Security Awareness Casino Challenge  
Security Awareness Trivia  
Social Engineering & Phishing Millionaire Challenge  
Social Engineering Big Business Game  
Social Engineering Trivia  
Social Engineering World Race Game

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*Also includes over 120+ Security Awareness Posters*