

DATABASE ADMINISTRATION

*From design & installation, to
monitoring & maintenance.*



PERFORMANCE OPTIMIZATION

Increase uptime & streamline
service delivery



ISSUE RESOLUTION

SQL team for break-fix, root
cause analysis, & remediation



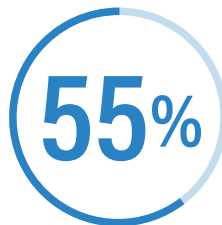
24X7 SUPPORT

Around-the-clock Network
Operations Center (NOC)
monitoring to resolve alerts

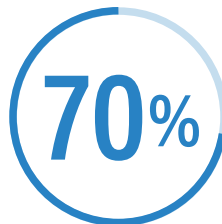
Average organizations manage more than

162.9 TERABYTES

of business data across their on-premises
and cloud-hosted solutions



of that data is “dark data”
(data that is collected but
not actively used)



of leaders intend to hire
more data experts to
address data problems

Data administration can be **overwhelming**
— our team of experts is here to help.

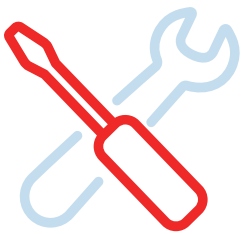


Full-spectrum database support.



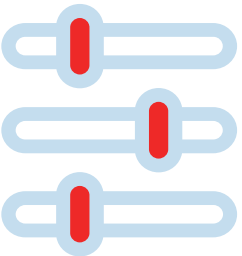
24x7 MONITORING & RESPONSE

Consistent monitoring on database infrastructure, health, backup jobs, queries, and failed services, plus first point of contact with the Network Operations Center (NOC) for support to perform triage on monitoring events and incidents.



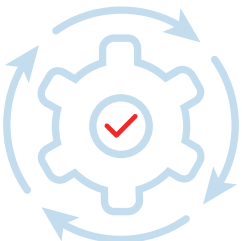
BREAK-FIX & ISSUE RESOLUTION

Expert triage on monitoring events, system alerts, and incidents. Proactive resolution of known issues, plus targeted root cause analysis and restoration of service (break-fix).



ADMINISTRATION & CONFIGURATION

Database subject matter experts follow SQL standards and best practices for on-premises or cloud-based installations. Our team can configure your systems for Security and Service Accounts, TempDB Allocations and Log Sizing, Clustering and Backups, and Data Recovery.



PROACTIVE MAINTENANCE

Ongoing management and maintenance for supported database systems, including Quarterly Performance Reviews, Security Patching, and System Integrity Checks.

Contact us today. *Ascend can help.*