

# Ascend Defend Standard

## Security Suite

Ascend Defend offers a comprehensive suite of foundational managed services, crafted by award-winning security experts for organizations with Microsoft Business Premium, E3, and E5 licenses. Our security specialists are proficient across the entire IT spectrum, allowing them to enhance the licensing that you likely already pay for but may not fully use due to a lack of expert management. Backed by our direct relationship with Microsoft support and Microsoft-certified experts, Ascend Defend offers fundamental managed security services and prompt issue resolution, optimizing safety while enabling you to focus on growing your business.

## Services You Gain

### Identity Protection

Prevents unauthorized access and misuse by monitoring and detecting suspicious behavior.

### Multi-Factor Authentication

Minimizes the risk of exploitation by requiring multiple verification methods, such as passwords and biometrics.

### Endpoint Detection & Response

Secures endpoints such as computers, servers, and smartphones from malicious activities.

### DNS Filtering

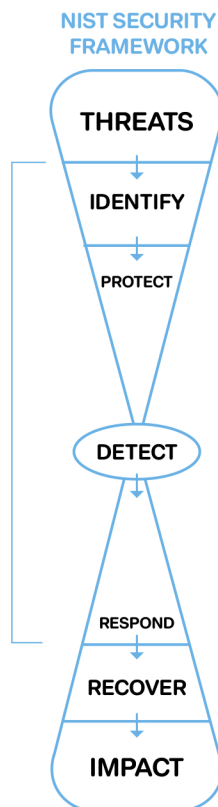
Restricts or controls the type of content users can access, blocking harmful and inappropriate websites.

### Email Encryption

Safeguards information by encrypting message contents and attachments to prevent unauthorized access or interception.

### Email Security

Defends against email-based threats by implementing anti-phishing algorithms, real-time malware scanning, and sophisticated spam filters.



## The Ascend Defend Advantage

### Powered by Microsoft

#### Tailored Protection

As a Microsoft Solutions Security Partner, Ascend seamlessly incorporates premier solutions such as Microsoft Defender and Azure Sentinel into your IT infrastructure. Leveraging our expertise within the Microsoft ecosystem, our team configures and optimizes these solutions to fit your specific environment and security needs.

#### Microsoft-Certified Specialists

Ascend operates two U.S.-based Security Operation Centers providing 24/7 monitoring and support. Our talented SOC team is backed by multiple prestigious Microsoft certifications, including Security Operations Analyst, Identity and Access Administrators, and Microsoft 365 Security Administration, among others. A high level of expertise ensures excellent service, as reflected in our glowing client testimonials.

#### Expedited Priority Support

Our exclusive partnership with Microsoft support automatically ensures expedited issue resolution with preferred status. This means your tickets are handled with priority, starting at Level 2 (or Level 3 with justification), and providing comprehensive case management, escalation, and technical consultations for complex cases.