## **Ascend Defend Premium**

# **Security Suite**

Ascend Defend offers a comprehensive suite of foundational managed services, crafted by award-winning security experts for organizations with Microsoft Business Premium, E3, and E5 licenses. The Premium suite builds on the core capabilities of Plus with the addition of Security Information Event Management (SIEM). From system administration to alerting and response, our tailored services enhance your Microsoft ecosystem with holistic security, allowing you to focus on growing your business.

## Services You Gain

#### **Advanced Identity Protection**

Detects and responds to advanced threats, compromised identities, and malicious insider actions within an organization's network.

#### **Multi-Factor Authentication**

Minimizes the risk of exploitation by requiring multiple verification methods, such as passwords and biometrics.

## **Endpoint Detection & Response**

Secures endpoints such as computers, servers, and smartphones from malicious activities.

#### **Email Security**

Defends against email-based threats by implementing anti-phishing algorithms, real-time malware scanning, and sophisticated spam filters.

#### **Email Encryption**

Safeguards information by encrypting message contents and attachments to prevent unauthorized access or interception.

## **DNS Filtering**

Restricts or controls the type of content users can access, blocking harmful and inappropriate websites.

## **Cloud Access Security Broker**

Monitors and secures cloud applications, providing visibility, data protection, threat detection, and compliance measures.

## **Security Information Event Management**

Monitors and secures cloud applications, providing visibility, data protection, threat detection, and compliance measures.

# **FRAMEWORK THREATS IDENTIFY** PROTECT DETECT RESPOND **RECOVER IMPACT**

**NIST SECURITY** 



#### **Tailored Protection**

As a Microsoft Solutions Security Partner, Ascend seamlessly incorporates premier solutions such as Microsoft Defender and Azure Sentinel into your IT infrastructure. Leveraging our expertise within the Microsoft ecosystem, our team configures and optimizes these solutions to fit your specific environment and security needs.

#### **Microsoft-Certified Specialists**

Ascend operates two U.S.-based Security Operation Centers providing 24/7 monitoring and support. Our talented SOC team is backed by multiple prestigious Microsoft certifications, including Security Operations Analyst, Identity and Access Administrators, and Microsoft 365 Security Administration, among others. A high level of expertise ensures excellent service, as reflected in our glowing client testimonials.

### **Expedited Priority Support**

Our exclusive partnership with Microsoft support automatically ensures expedited issue resolution with preferred status. This means your tickets are handled with priority, starting at Level 2 (or Level 3 with justification), and providing comprehensive case management, escalation, and technical consultations for complex cases.



