# CLOUD & INFRASTRUCTURE

Build & operate a scalable infrastructure that enables business growth.





#### 24x7 <u>MO</u>NITORING

Continuous environment monitoring & issue remediation



uptime across all clients, including cloud & on-premise



### **EXPERT**ARCHITECTS

Experts to design & build a solid technical foundation for your key business applications







### PLATFORM PARTNERSHIPS

Amazon Web Services (AWS) & Microsoft Azure certified teams



Cloud laaS workloads experience 60% fewer security incidents than traditional data centers

Enable your organization's operations on-premise or in the cloud with Ascend.



## Flexibile & scalable infrastructure is critical. We make it possible.



#### **CUSTOM MONITORING & MANAGEMENT**

Ascend can monitor all cloud & hybrid infrastructure components, utilization, and services, or a combination built to meet your needs. Plus monitoring & management of public cloud infrastructure (AWS, Azure, and more), enabling your IT team to focus on key initiatives.



#### **SECURE & HIGHLY AVAILABLE SYSTEMS**

Our deep technical experts resolve incidents, plan maintenance, perform upgrades, and help with strategy and architecture — driving productivity and eliminating downtime.



#### 24x7x365 COVERAGE

Event notification, tracking, response, and break-fix infrastructure support, plus execution of established ITIL processes to ensure consistent results.



#### **CONTINUOUS ENHANCEMENTS**

Proactive maintenance and regular infrastructure assessments to continuously evolve your environment and meet your growing business needs.



#### **SATISFIED & PRODUCTIVE END USERS**

With 99.97% environment uptime across all clients and device types — both in the cloud and on-premise — our best-of-breed tools and services ensure a reliable, high-quality experience.

Contact us today. Ascend can help.